



## RAIN CANCELTION POLICY

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### We will accommodate your needs with the following options:

- Exchange ticket for **any other available night** of Luminaria 2023 by calling **480.941.1225**, Daily, 9 a.m. - 5 p.m. Not valid for other special ticketed events.
- Use the ticket for one general Garden admission for use up to and including June 30, 2024. Not valid for other special ticketed events.
- Convert the ticket into a charitable donation to the Garden. This request must be received by Dec. 31, 2023 for tax purposes. Contact the membership helpline at 480.941.3517 or [membership@dbg.org](mailto:membership@dbg.org).
- Apply the price of Luminaria 2023 tickets to a Senita or higher level membership at Desert Botanical Garden. Request must be received by Dec. 31, 2023. Contact the membership helpline at **480.941.3517** or [membership@dbg.org](mailto:membership@dbg.org).
- Request a refund by calling **480.941.1225**. Refund request must be received on or before Dec. 31, 2023.