



SERVICE ANIMAL POLICY

Desert Botanical Garden does not allow pets on Garden grounds outside of Dog Days in the Garden. However, in compliance with the Americans with Disabilities Act (ADA), service animals are permitted.

As defined by the ADA, a service animal means any dog or miniature horse that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual or other mental disability.

Emotional support animals, comfort animals and therapy dogs are not service animals under Title II and Title III of the ADA. Other species of animals, whether wild or domestic, trained or untrained, are not considered service animals either.

- Service animals must be under the direct control of the handler through the use of a non-retractable leash no longer than 6 feet, voice control or other effective control.
- The animal must stay on the trails.
- The animal must be housebroken.
- The handler is responsible for prompt removal and disposal of waste in designated trash receptacles.
- The animal may not be aggressive or disruptive (growling, whining, barking, jumping, and scratching).
- The animal may not sit on any benches or chairs.
- Dogs in strollers or purse-like carriers are not allowed inside the Garden. Medical alert dogs may be carried next to the body in a front-style baby pouch or other appropriate holder.
- Service animals are not allowed in food preparation areas such as the Globe Teaching Kitchen or in the kitchens at Patio Café or Gertrude's.
- In the Garden's food establishments service animals are not allowed on any seat, patron's lap, table or countertop.
- The owner/handler is liable for any damages caused by their service animal.
- If the handler is unsuccessful in controlling the animal, Garden staff will request that the animal will be removed from the grounds and will not be permitted reentry.