

Safe Food Safe Service

The health and wellness of Gertrude's patrons and employees is its highest priority. Please review the existing and heightened measures in keeping with "Safe Food, Safe Service" best practices.

Gertrude's requires all employees to wash their hands often and with a outlined technique. Instances requiring hand washing include but are not limited to after clearing soiled dishes from tables, after eating, in between tasks, when washing dishes, between food tasks, after visiting the washroom, after touching any part of their (or other's) body, after sneezing/coughing, and after handling money.

Employees are encouraged to stay home when they are not feeling well. Gertrude's complies with Arizona's mandatory paid sick time law that gives employees the ability to stay home without undue financial strain.

Food served at Gertrude's is fresh and safely sourced from purveyors, farmers and suppliers who are noted for impeccable food-handling practices and in good standing with the local and county regulatory agencies.

In-house food preparation requirements ensure a safe-to-consume product.

Color-coded tongs/utensils are used to prevent cross-contamination in food production.

A comprehensive germ killer recommended by Maricopa County Health Department is used on all food surfaces.

Disposable disinfecting wipes are used often to ensure contaminants on tables, chairs, handles and other public surfaces are neutralized.

"Stop, Drop and Sanitize" alarms chime for employees to stop what they are doing to sanitize their area of responsibility.

All staff have been retrained on proper sanitation practices as an added precaution and are committed to maintaining Gertrude's reputation as leaders in this area. All have received Certified COVID-19 Awareness training.

Courtesy stations and additional hand-washing stations are provided with personal sanitation supplies available for use by patrons and employees.

Touchless practices are in place where possible.

Tables are socially spaced so that guests can maintain 6 feet of distance even when seated.

Use of face coverings and gloves is in compliance with regulation from governing agencies.

